



Centers for Medicare & Medicaid Services National Training Program (NTP)

Resources: Medicare Advantage

1. NTP PowerPoint

Download these CMS NTP PowerPoint files to learn more about a topic or to train others.

- Getting Started with Medicare

English version:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/2021-2022_Getting%20Started%20With%20Medicare_Original%20Graphics_Temp.pptx](https://www.cms.gov/sites/default/files/shared/2021-2022_Getting%20Started%20With%20Medicare_Original%20Graphics_Temp.pptx)

Spanish version:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/Spanish%202021_Getting%20Started%20With%20Medicare_Original%20Graphics_508_FINAL.pptx](https://www.cms.gov/sites/default/files/shared/Spanish%202021_Getting%20Started%20With%20Medicare_Original%20Graphics_508_FINAL.pptx)

- Medicare Advantage and Other Medicare Health Plans:

English version:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/2021_Medicare%20Advantage%20and%20Other%20Health%20Plans_508%20FINAL.pptx](https://www.cms.gov/sites/default/files/shared/2021_Medicare%20Advantage%20and%20Other%20Health%20Plans_508%20FINAL.pptx)

Spanish version:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/Spanish%202021_Medicare%20Advantage%20and%20Other%20Health%20Plans_508%20FINAL.pptx](https://www.cms.gov/sites/default/files/shared/Spanish%202021_Medicare%20Advantage%20and%20Other%20Health%20Plans_508%20FINAL.pptx)

- Medicare Drug Coverage (Part D)

English version:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/2021_Medicare%20Drug%20Coverage_Final508_0.pptx](https://www.cms.gov/sites/default/files/shared/2021_Medicare%20Drug%20Coverage_Final508_0.pptx)

Spanish version:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/Spanish%202021_Medicare%20Drug%20Coverage_Final508.pptx](https://www.cms.gov/sites/default/files/shared/Spanish%202021_Medicare%20Drug%20Coverage_Final508.pptx)

- Medicare Supplement Insurance (Medigap) Policies

English version:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/2021_Medigap_508_FINAL_0.pptx](https://www.cms.gov/sites/default/files/shared/2021_Medigap_508_FINAL_0.pptx)

Spanish version:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/Spanish%202021_Medigap_508_FINAL.pptx](https://www.cms.gov/sites/default/files/shared/Spanish%202021_Medigap_508_FINAL.pptx)

2. Job Aids

Download these concise CMS NTP job aids as reference materials for later use.

- Medicare Appeals Processes 3-Pager

English version:

<https://cmsnationaltrainingprogram.cms.gov/sites/default/files/shared/2022%20Medicare%20Appeals%20Processes%20508%20FINAL2.pdf>

Spanish version:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/%28Spanish%29%202021 Medicare%20Appeals%20Processes%203%20pager 508 rev4.pdf](https://CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/%28Spanish%29%202021%20Medicare%20Appeals%20Processes%203%20pager%20508%20rev4.pdf)

- Medicare Appeals Processes Comparison Chart 1-Pager

English Version:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/2021 Medicare Appeals Processes Comparison Chart 1-Pager 508 FINAL.pdf](https://CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/2021%20Medicare%20Appeals%20Processes%20Comparison%20Chart%201-Pager%20508%20FINAL.pdf)

Spanish version:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/%28Spanish%29%20Medicare%20Appeals%20Processes%20Comparison%20Chart 508 rev4.pdf](https://CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/%28Spanish%29%20Medicare%20Appeals%20Processes%20Comparison%20Chart%20508%20rev4.pdf)

- Medicare Amounts

English Version:

[https://cmsnationaltrainingprogram.cms.gov/sites/default/files/shared/2022%20Medicare%20Amounts 508%20FINAL.pdf](https://cmsnationaltrainingprogram.cms.gov/sites/default/files/shared/2022%20Medicare%20Amounts%20508%20FINAL.pdf)

Spanish and Other Languages:

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/2021%20Medicare%20Amounts %20in%20other%20languages%29 508.zip](https://CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/2021%20Medicare%20Amounts%20in%20other%20languages%20508.zip)

- Web Resources

[CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/2021 WebResources 508 FINAL v2.pdf](https://CMSNationalTrainingProgram.CMS.gov/sites/default/files/shared/2021%20WebResources%20508%20FINAL%20v2.pdf)

3. Helpful Website Links

Explore these links to learn about various Medicare Advantage topics and to help people make informed health care decisions.

- Find a local State Health Insurance Assistance Program (SHIP) counselor office

SHIPHELP.org/

- Medicare.gov/plan-compare

Medicare.gov/plan-compare

- Different Types of Medicare Plans

Medicare.gov/sign-up-change-plans/different-types-of-medicare-health-plans

- Medicare Claims and Appeals

Medicare.gov/claims-appeals

- Medigap Costs

Medicare.gov/supplements-other-insurance/whats-medicare-supplement-insurance-medigap/medigap-costs

- Medicare Enrollment and Benefits

[SSA.gov/benefits/medicare/](https://www.ssa.gov/benefits/medicare/)

4. Publications

View, download, or share these Medicare.gov publications for current information to help educate others about Medicare Advantage. They're also available in other languages and alternate formats at [Medicare.gov/Publications](https://www.medicare.gov/Publications).

- Understanding Medicare Advantage Plans (#12026) [Medicare.gov/Pubs/pdf/12026-Understanding-Medicare-Advantage-Plans.pdf](https://www.medicare.gov/Pubs/pdf/12026-Understanding-Medicare-Advantage-Plans.pdf)
- Understanding Medicare Advantage & Medicare Drug Plan Enrollment Periods (#11219) [Medicare.gov/Pubs/pdf/11219-Understanding-Medicare-Part-C-D.pdf](https://www.medicare.gov/Pubs/pdf/11219-Understanding-Medicare-Part-C-D.pdf)
- Understanding your Medicare Advantage Plan's provider network (#11941) [Medicare.gov/Pubs/pdf/11941-Understanding-Your-Medicare-Advantage-Plan.pdf](https://www.medicare.gov/Pubs/pdf/11941-Understanding-Your-Medicare-Advantage-Plan.pdf)
- Choosing a Medigap Policy: A Guide to Health Insurance for People with Medicare (#02110) [Medicare.gov/sites/default/files/2021-06/02110-medigap-guide-health-insurance.pdf](https://www.medicare.gov/sites/default/files/2021-06/02110-medigap-guide-health-insurance.pdf)
- Medicare & You handbook (#10050) [Medicare.gov/Pubs/pdf/10050-Medicare-and-You.pdf](https://www.medicare.gov/Pubs/pdf/10050-Medicare-and-You.pdf)
- Medicare Appeals (#11525) [Medicare.gov/Pubs/pdf/11525-Medicare-Appeals.pdf](https://www.medicare.gov/Pubs/pdf/11525-Medicare-Appeals.pdf)
- Medicare Getting Started (#11389) [Medicare.gov/Pubs/pdf/11389-Medicare-Getting-Started.pdf](https://www.medicare.gov/Pubs/pdf/11389-Medicare-Getting-Started.pdf)
- Medicare Supplement Insurance: Getting Started (#11575) [Medicare.gov/Pubs/pdf/11575-Medigap-Getting-Started.pdf](https://www.medicare.gov/Pubs/pdf/11575-Medigap-Getting-Started.pdf)

To view all available CMS National Training Program training materials, visit [CMSnationaltrainingprogram.cms.gov](https://www.cms.gov/nationaltrainingprogram).

Disclaimer Notice

January 2022

The information in this document describes the Medicare Program at the time the document was printed. Changes may occur after printing. Visit [Medicare.gov](https://www.medicare.gov), or call 1-800-MEDICARE (1-800-633-4227) to get the most current information. TTY users can call 1-877-486-2048.

This isn't a legal document. Official Medicare Program legal guidance is contained in the relevant statutes, regulations, and rulings.

Paid for by the Department of Health & Human Services.