



About Us

The Centers for Medicare & Medicaid Services' (CMS's) [National Training Program](#) (NTP) is the official source for consistent, accurate, and reliable information about the CMS administered programs—Medicare, Medicaid, the Children's Health Insurance Program, and the Federally-facilitated Health Insurance Marketplace. Materials are designed for use by CMS's partners, stakeholders, not-for-profit professionals, and volunteers who work with consumers and their families. We help them provide the information and assistance needed to make informed decisions about health care coverage.

Introducing the NTP Learning Management System (LMS)

New features include:

- [Self-paced online training](#): Short Medicare-related scenarios highlighting key Medicare issues.
- A comprehensive [course catalog](#) allows you to search by topic area and by course format (self-paced online training, in-person training, webinars, and Continuing Education Units (CEUs) for learning opportunities.

Watch a short [video](#) that will walk you through the site to learn how to access our resources, create an account, and enroll in courses.

[National Train-the-Trainer Workshops](#)

Each year, we host a series of in-person training events nationwide. These workshops are designed for partners who train others, or who work with consumers. They include knowledge checks and activities that reinforce learning to keep sessions lively and interesting.

[Continuing Education Units](#)

We offer webinars that allow participants to earn CEUs on a quarterly basis.

[Monthly Update Webinars](#)

Our monthly live webinar training series offers ongoing training to help you as you help others make informed health care decisions. Sessions are recorded and archived, along with a transcript and corresponding PowerPoint presentations for easy access and future use. The CMS Monthly Update webinar features CMS policy experts who provide in-depth information on current issues and is scheduled for the 1st Tuesday of each month. Learning Series webinars provide an in-depth overview of a key topic each month and is scheduled for the 2nd Thursday of each month.

NTP Resources

- **Classroom Modules:** A series of stand-alone training modules on a variety of topics relating to CMS' programs. Each PowerPoint presentation includes slides that can be tailored to meet the needs of your audience. Resources and speaker's notes are included in the module.
- **Job aids:** Brief factsheets providing details on key concepts in easy-to-understand formats, reinforce program knowledge, and encourage retention and understanding. The aids can be used as a handy reference.
- **Learning Activities:** A variety of interactive exercises to reinforce key Medicare concepts in a memorable way, supporting the way adults learn.
- **Medicare Plan Finder Products:** A comprehensive set of tutorials, [videos](#), and a worksheet to help you maximize your Plan Finder results. These tutorials include Getting Started with Plan Finder, Entering Your Prescription Drugs, Refining and Sorting Plan Results, and Comparing Plans.
- **Medicare Open Enrollment Toolkit:** Resource includes PowerPoint presentations and related materials to help prepare for Medicare Open Enrollment.

[Receive email updates](#) on training events and materials.