About Us

The Centers for Medicare & Medicaid Services’ (CMS’s) National Training Program (NTP) is the official source for consistent, accurate, and reliable information about the CMS administered programs—Medicare, Medicaid, the Children’s Health Insurance Program, and the Health Insurance Marketplace. Materials are designed for use by our partners, stakeholders, not-for-profit professionals, and volunteers who work with consumers and their families. We help you provide the information and assistance needed for them to make informed decisions about health care coverage.

NTP Learning Management System (LMS)

- Watch a short video that walks you through the site to learn how to access our resources, create an account, and enroll in courses.

For your learning needs, you can access

- **Course catalog:** Search by topic area and by course format—self-paced online training, in-person training, and webinars.
- **Self-paced online training:** You can take courses that walk you through common Medicare-related scenarios to learn in an engaging format.
- **Classroom Modules:** Use this series of stand-alone training modules to meet your or your audience’s learning needs. Resources and speaker’s notes are included in each module.
- **Job Aids:** Rely on these easy-to-use fact sheets as a handy reference.
- **Learning Activities:** A variety of interactive exercises to reinforce key Medicare concepts in a memorable way, supporting adult learning.
Ongoing learning opportunities

**National Train-the-Trainer Workshops**
Each year, we host a series of in-person training events nationwide. These workshops are designed for partners who train others, or who work with consumers. They include knowledge checks and activities that reinforce learning to keep sessions lively and interesting.

**Continuing Education Units**
We offer webinars that allow participants to earn CEUs on a quarterly basis.

**Monthly Webinars**
Our monthly live webinar training series offers ongoing training to help you as you help others make informed health care decisions. Sessions are recorded and archived, along with a transcript and corresponding PowerPoint presentations for easy access and future use.

- The CMS Monthly Update webinar features CMS policy experts who provide in-depth information on current issues. Held the first Tuesday of each month.
- Learning Series webinars provide in-depth information on a key topic each month. Held the second Thursday of each month.

*Receive email updates on training events and educational materials.*